

# *Notice of References Cited*

Application/Control No.

09/816,048

Applicant(s)/Patent Under  
Reexamination  
HOFFMAN ET AL.

Examiner

F. Ryan Zeender

Art Unit

3627

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## U.S. PATENT DOCUMENTS

*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Name	Classification
	A	US-2001/0020230 A1	09-2001	Kaneko et al.	705/8
	B	US-			
	C	US-			
	D	US-			
	E	US-			
	F	US-			
	G	US-			
	H	US-			
	I	US-			
	J	US-			
	K	US-			
	L	US-			
	M	US-			

## FOREIGN PATENT DOCUMENTS

*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Country	Name	Classification
	N					
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	Q					
	R					
	S					
	T					

## NON-PATENT DOCUMENTS

*		Include as applicable: Author, Title Date, Publisher, Edition or Volume, Pertinent Pages)
	U	Noori, Hamid et al., "Production and Operations Management, Total Quality and Responsiveness", 1995, Chapters 13-15, and pages 592-601.
	V	
	W	
	X	

\*A copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a).)  
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